



MEET TREVOR

ROBOTICS PERCEPTION
AND NAVIGATION
SPECIALIST

Your Cyber-employee who always turns up!

SKILLS

- Accepts the teleservice tickets you receive and matches them to the customers on your database.
- Sends your customers a detailed text message outlining service requirements according to the teleservice ticket, complete with an online booking link. Effectively reducing incoming calls, particularly during peak times such as Mondays, Fridays, and post-bank holidays.
- Trevor emails the customer outlining the service requirements, complete with an online booking link and the symbol present on the dashboard of their car, if customer fails to respond to a text message.
- A call list is set up for your contact centre if there is still no further bookings after the text and email.
- Trevor geeks out! He loves numbers and produces reports showing how many customers he's targeted, how many WIPs have been created as a result of his work and also gives you're the revenue of those WIPs.
- Trevor is trainable! If you have additional data processing tasks or data collection tasks we can train Trevor to do it.

ADDITIONAL BENEFITS

- Trevor has no sick days.
- Trevor has no holiday days.
- Trevor doesn't need a personal break.
- Trevor doesn't need a desk, a chair, office space (or one those ergonomic keyboard wrist supports).
- No appraisals, HR time, risk assessments, staff Christmas party invite or bonus payments.
- Trevor works 365 days of the year, 7 days a week, 24 hours a day.
- Trevor always says YES – want to change up the frequency of the contact? Email first instead of text? No problem, we will tailor the communication to your requirements.
- Trevor is a perfectionist – duplicate ticket received for the same customer? No thank you – we just want the one.

**HIRE TREVOR:
ENQUIRIES@MAGNASYSTEMS.CO.UK**

